



FREQUENTLY ASKED QUESTIONS

REGISTRATIONS

What training programs does Weeno offer ?

Weeno offers certified programs from the Wine & Spirit Education Trust (WSET) in Wine (levels 1, 2, and 3), in Spirits (levels 1, 2, and 3), in Beer (levels 1, et 2) et in Sake (level 1).

In addition to these programs, Weeno regularly offers thematic workshops throughout the year, including: Great Wines of France, White Wines, Red Wines, Unique Wines, Champagne & Sparkling Wines, as well as Rum, Whisky, and Gin masterclasses. These workshops are held in French.

Specialized language training focused on wine, spirits, beer, and sake is also available through our partners CLOE and LTE PeopleCert. These programs are eligible for CPF funding (French training credit system) and are designed to help learners develop and expand their English vocabulary in these specific sectors. They are based on WSET content but focus on language acquisition in a professional context.

Weeno also offers the possibility to organize private tasting events, with the option of obtaining a WSET Level 1 certification in wine, spirits, beer, or sake. You may also request a private WSET training session tailored to your needs. For customized support and a personalized quote, feel free to contact Vanessa at: vanessa@weenodrinksacademy.com.

How can I register for a training course offered by Weeno ?

Training programs at Weeno are available **by reservation** through several options:

- Via our [website](#)
- Through your CPA ([Compte Personnel d'Activité](#)), if you are a civil servant
- Through your employer and funding organisation (OPCO) – in this case, we will provide a quote upon request at team@weenodrinksacademy.com
- Via France Travail – we will provide a quote upon request at team@weenodrinksacademy.com
- Through your Personal Training Account CPF ([Mon Compte Formation](#)), as part of the CLOE and LTE language certifications (links to each course are available on our [website](#)).

For help selecting the most suitable course and funding option, feel free to contact Vanessa who will be happy to assist you vanessa@weenodrinksacademy.com



Which level is recommended based on my current knowledge ?

WSET Levels 1 and 2 courses are open to beginners.

Level 1 is a one-day introductory course to wine, spirits, beer or sake.

Level 2 is a more comprehensive three-day course, still suitable for those with little to no prior knowledge.

WSET Level 3 is an advanced and demanding program. We strongly recommend completing Level 2 before enrolling in Level 3.

It is not mandatory to take Level 1 before Level 2. Similarly, Level 2 is not a formal prerequisite for Level 3, but taking it beforehand is highly advisable to ensure success.

Feel free to contact Vanessa at vanessa@weenodrinksacademy.com if you are unsure which level suits you best, she'll be happy to help you select the course that best fits your profile and goals.

Can I cancel, transfer or reschedule my training course ?

Cancellations

You may cancel your training course up to 30 working days before the scheduled start date of your course or exam. An administrative fee of €25 will be retained, along with the cost of any training materials already issued (€90 for the Level 2 study pack, and €150 for the Level 3 study pack)

Transfers

You may transfer your registration to another course or exam, also up to 30 working days before the scheduled start date. An administrative fee of €25 applies, along with any additional costs related to new course materials if applicable. All transfer requests must be sent by email to team@weenodrinksacademy.com at least 30 working days prior to the original course or exam date. After this deadline, no changes can be made.

What about language training programs funded through the CPF (CLOE/LTE) ?

Specific conditions for CPF-funded registrations

For registrations made through your Compte Personnel de Formation (CPF), the terms and conditions of the CPF platform apply. Any change in course dates will require an update to your CPF file, in accordance with the rules and conditions set by the CPF system.



WSET TRAINING PROGRAMS

How long do the courses last ?

In-person :

Level 1 : 1 day
Level 2 : 3 or 4 days + 12h of prep work
Level 3 : 5 or 6 days scheduled over 2 weeks
+ 60h of prep work

Online :

Level 1 : 4 weeks
Level 2 : 5 weeks
Level 3 : 9 weeks

How can I prepare for my in-person training ?

Level 1 : No specific preparation is required

Level 2 : Read the study pack carefully before the course starts (including the eBook if you've chosen a bilingual or English-only course). You should plan to spend approximately 12 hours of self-study prior to the training session.

Level 3 : Preparation is similar to Level 2, but requires a more intensive workload. Expect to spend around 60 hours preparing before the course begins. We strongly recommend making chapter-by-chapter study notes and using visual maps by country to reinforce your understanding of the regions.

How many samples will I taste during my training course ?

In person :

Wine level 1 : 18 wines
Wine level 2 : 50 wines
Wine level 3 : 75 wines

Spirits level 1 : 15 spirits
Spirits level 2 : 45 spirits
Spirits level 3 : 65 spirits

Beers level 1 : 16 beers
Beers level 2 : 40 beers

Sakes level 1 : 12 sakes

Online :

Wine level 1 : 10 wines
Wine level 2 : 40 wines
Wine level 3 : 64 wines

Spirits level 1 : 11 spirits
Spirits level 2 : 32 spirits
Spirits level 3 : unavailable

Beers level 1 : unavailable
Beers level 2 : unavailable

Sakes level 1 : unavailable



How does the online training work ?

Ten days before the start of your course, you will receive a confirmation email for your registration.

You will also receive an email with the link to your eBook if you have chosen a bilingual or English-only course, as well as your printed manual in French and tasting kit if you opted for these options (please note that the tasting kit is not available for Level 3 Spirits courses, nor for Japanese sake and beer courses). Please note that not all samples in the tasting kit will necessarily be tasted during the course. You are free to taste them at your own pace to complement your theoretical learning.

Online courses do not include live sessions or fixed schedules. You can connect at your convenience. Each week, a specific topic is covered through videos, exercises, quizzes, and flashcards to aid memorization. You will have assignments to complete by a deadline and submit to your online instructor for feedback (this is optional but helpful for your learning). You will also have access to an international forum where you can interact with other students in your session. This forum is moderated by your instructor, who will be available to answer your questions.

How long do I have access to the online training content ?

You will have access to the platform content for **one year** from the start date of your online training.



E-BOOKS and PRINTED MANUALS

Can I receive the ebook in PDF format ?

No, the eBook is protected against reproduction. You will receive a unique code to access it via the Kitaboo portal.

Are there ebooks in French and manuals in English ?

For your online courses, the printed manual is sent in French (for the bilingual French-English option). The manual in English is provided in digital format (eBook); there is no French eBook version available.

We do not send printed manuals in English for your online English courses, only the eBook.

In which case will I receive an ebook in English ?

You will receive an eBook in English if you enrol in a Level 2 or Level 3 course, either in the bilingual or English-only version.

I am taking a French course, can I receive an ebook in English ?

Yes, it is possible. There is an additional charge of €60 for Level 2 and €120 for Level 3. You must request it directly by contacting us at team@weenodrinksacademy.com. Alternatively, you can order them yourself via [this link](#).

Can I order an additional training manual ?

As with the eBook, it is possible to order additional printed manuals (available in French and English). They are priced at €90 for Level 2 and €150 for Level 3. You must request them directly by contacting us at team@weenodrinksacademy.com, or you can order them yourself via [this link](#).



WSET EXAMS

Where can I take the WSET exam ?

You can take your exam in person in Paris or Marseille, in French or English. To request an in-person exam, please contact us at least 3 weeks before your desired date.

Online exams are also available, but only in English and only for Levels 1 and 2. To take an online exam, you must contact us at least 1 month before your preferred date.

You can choose to take your exam during fixed time slots each week :

- Tuesdays at 6pm
- Saturdays at 11am
- Thursdays at 11am
- Sundays at 6pm

For Level 3 courses – the exam must be taken in person, in Paris or Marseille. [Here is the link to our upcoming WSET exam dates](#) .

When will I take the exam ?

In-person courses : The exam takes place on-site at the end of your course.

Online courses : you must schedule your exam with us (team@weenodrinksacademy.com) by choosing from the available time slots mentioned above, respecting a minimum notice of one month. You have up to 6 months after the end date of your online course to take your WSET exam. [Here is the link to our upcoming WSET exam dates](#).

How is the exam structured and how long does it last ?

Level 1 : Multiple-choice questionnaire de 30 questions, duration 45 minutes

Level 2 : Multiple-choice questionnaire 50 questions, duration 1h

Level 3 : duration 3h

- Theoretical exam (duration 2h) : Multiple-choice questionnaire (50 questions) + 4 topics with written response questions
- Blind tasting exam (duration 30 minutes)



WSET EXAM RESULTAT / CERTIFICATES

When will I receive my WSET exam results?

You will receive your results by email within :

Online exams (levels 1 and 2) : 5 days

In-person exams (levels 1 and 2) : 4-5 weeks

In-person exams (level 3) : 12 weeks

What type of results may I receive ?

Level 1 : According to your percentage, you will receive either a 'Fail' or 'Pass' (70+ %)

Level 2 : According to your percentage, you will receive either a Fail (less than 55%), Pass (55-69 %), Pass with Merit (70-84 %), or Pass with Distinction (85+ %).

Level 3 : Your results will be divided into theory and tasting papers, with the following grading: Fail Unclassified (less than 45 %), Fail (46-54 %), Pass (55-69 %), Pass with Merit (70-84 %), Pass with Distinction (85+ %). If you fail one of the papers, you may retake only that paper. It is not possible to retake a passed paper to improve your score.

WSET does not provide marks or feedback. However, you may request a detailed breakdown of your results by contacting us directly to obtain the required documentation, which must be returned to WSET within 10 days of receiving your results. This option involves an additional fee (£25–£141 depending on the type of feedback requested) and is not covered by your CPF. Please contact us at team@weenodrinksacademy.com to receive the request form.

Please note that Weeno has no visibility over the marking of your papers.

What should I do if I did not pass my exam ?

You may retake your exam if you wish :

Level 1 : 100 €

Level 2 : 140 €

Level 3 : 170 € per paper

To register again, please contact us at team@weenodrinksacademy.com.



When making your request, please observe our usual deadlines :

- **In-person exam** : contact us at least 3 weeks before the desired date
- **Online exam** : contact us at least 1 month before the desired date

[Here is the link to our upcoming WSET exam dates.](#)

What should I do if I disagree with my results ?

It is possible to lodge an appeal if you wish.

Please contact us directly (team@weenodrinksacademy.com) to obtain the documentation to be returned to WSET within 6 weeks for Levels 1 and 2, and within 12 weeks for Level 3, after receiving your results.

When will I receive my certificate ?

WSET now issues digital certificates – faster and more convenient!

You will first receive an email from WSET asking you to verify your email address. Once this step is completed, you will receive a second email with your official WSET digital certificate.

Will I receive a printed certificate ?

You can request a printed certificate from WSET. To receive the documents needed to submit your request, please contact us at team@weenodrinksacademy.com.

In what language will my exam be ?

In-person (Marseille / Paris) : you may take the exam in English or French.

Online: your exam will be in English only.

Can I take a WSET exam following a CLOE / LTE language course funded by CPF ?

WSET courses are not covered by CPF, and the language courses based on wine, spirits, beer, and sake offered through our CLOE and LTE language partners are not WSET courses.



At the end of your chosen language training, provided you have completed it with regular attendance, you will have the option to take the WSET exam at a preferential rate, if you wish:

Level 1 : 30€

Level 2 : 40€

Level 3 : 100€ for both papers

Access to this preferential rate for the exam will only be available after completing your training and obtaining your language certification. Once your CLOE or LTE result has been issued, you will receive an email inviting you to register for a WSET exam session, either in person or online (available in English, and for Levels 1 and 2 only). You will need to pay the cost of this exam directly on our website.

Please do not hesitate to contact us at team@weenodrinksacademy.com for more information.



CLOE : CERTIFICATION and TEST

What is the CLOE certification ?

The CLOE certification, developed by CCI France, is designed to assess and certify both general and professional language skills, in written and oral communication. It covers six levels, from A1 (beginner) to C2 (proficient), in accordance with the Common European Framework of Reference for Languages (CEFR).

As part of training in wine, spirits, beer, and sake, the CLOE certification in English, with a specialization in “vins et spiritueux” (wine and spirits) or “hôtellerie et restauration” (hospitality and catering) offers a professionalizing language program that provides mastery of English tailored to these specific sectors.

For more information, please consult the following links: [Certifications CLOE](#) and [France Compétences](#)

At the end of your CLOE training, you will receive your certification in English with the specialization “vins et spiritueux” for the wine and spirits pathway, or “hôtellerie et restauration” for the Japanese sake and beer courses.

If your training is funded by CPF, taking the CLOE certification is mandatory.

In-person course with CLOE : offered in a bilingual French-English format (recommended if your English level is between A1–B1) or exclusively in English (recommended if your English level is between B2–C2).

Online course with CLOE : the course platform is the official WSET online learning platform, and all online content is in English.

How can I determine my level of English ?

You can take the short and free Oscar online test [here](#).

What learning materials will I have access to ?

For level 1, you will receive a study guide, published by WSET, in the chosen specialty. It will be in English if your training is exclusively in English (recommended if your English level is between B2–C2). If the chosen training is in a bilingual French-English format (recommended if your English level is between A1–B1), you will also receive a study guide in French. In addition, you will receive a language exercise book with answer keys.



For your online Level 1 courses in wine and spirits, you will also receive a tasting kit to help you develop a rich and nuanced vocabulary related to wines and spirits. This kit is not available for Level 1 courses in Japanese sake and beer.

You will also have access to the CLOE training platform in English.

For levels 2 and 3 : you will receive an ebook, published by WSET, in the chosen specialty, in English if your training is exclusively in English. If your training is in person, you will receive a printed manual in English. If the chosen training is in a bilingual French-English format, you will also receive a manual, published by WSET, in the chosen specialty, in French. In addition, you will receive a language exercise book with answer keys.

For your online Level 2 and 3 courses in wine and Level 2 in spirits, you will also receive a tasting kit to help you develop a rich and nuanced vocabulary related to wines and spirits. This kit is not available for Level 2 beer courses and Level 3 spirits courses.

You will also have access to the CLOE training platform in English.

What does the CLOE test involve ?

The CLOE test consists of a written component (50 minutes) and an oral component (15 minutes). The written exam, completed online, includes 50 questions assessing three skills: language use (vocabulary, grammar, expressions), reading comprehension, and listening comprehension.

The oral exam takes place via videoconference with a CLOE examiner (scheduled at your convenience according to available slots). It is divided into three parts: a Q&A session, a role-play exercise, and a discussion on a given topic.

Please note that the CLOE test cannot be failed; it simply determines your level of English within the chosen specialty.

When can I take the CLOE test ?

One week after completing your training, you will receive an email containing a link to the CLOE test practice platform, along with another link to take the written part of the test, including your login details and password.



How can I best prepare for the CLOE test ?

The learning materials, the exercises completed throughout the training, as well as access to the international English-language platform (in the case of online training), will serve as excellent tools to prepare you for the test.

Is taking the CLOE test mandatory ?

If you accessed the training through your CPF: yes, the test is mandatory.

Is taking the CLOE test mandatory for each training course ?

If you used your CPF for individual training courses: yes, a CLOE test is required for each training file.

If you chose a Pack : no, only one test will be required for both courses.

Is the CLOE test included in the price of the course ?

If you accessed the training through your CPF: yes, it is included.

Otherwise, no. The CLOE test and preparation are offered as an additional option (€150).

Is there a deadline to complete the CLOE test ?

Yes, both components (written and oral) must be completed within 2 months of receiving the email with the CLOE test access links. After this period, the account is automatically deactivated. Reactivating a new test costs €150 and will be at your expense (it cannot be covered by your CPF).



LTE : CERTIFICATION and TEST

What is the LTE certification ?

The LTE certification (LanguageCert Test of English) is a series of general English tests designed to assess language proficiency in both written and oral skills, covering comprehension as well as expression. It spans six levels, from A1 (beginner) to C2 (proficient), in accordance with the Common European Framework of Reference for Languages (CEFR).

The LTE certification enables you to strengthen your language skills within a professional context specific to the wine, spirits, sake, and/or hospitality sectors. It is a valuable asset for mastering English in these fields, particularly in an international environment.

The LanguageCert Test of English (LTE) qualifications are recognized by employers and universities worldwide. They provide reliable proof of English proficiency for employers in the United Kingdom and meet the requirements of many British and international qualifications that demand a strong command of English.

For more information, please consult the following links : [LanguageCert Test of English](#) and [France Compétences](#)

In-person course with LTE : offered in a bilingual French-English format (recommended if your English level is between A1–B1) or exclusively in English (recommended if your English level is between B2–C2). For Levels 2 and 3, before the in-person sessions, you will also have access to the official WSET online training platform. Since all online content is in English, it allows learners to further develop their mastery of the specific vocabulary of this sector.

Online course with LTE : the course platform is the official WSET online training platform, and all online content is in English. At the end of your LTE training, you will receive your certification.

How can I determine my level of English ?

You can take the short and free Oscar online test [here](#).

What learning materials will I have access to ?

For level 1, you will receive a study guide, published by WSET, in the chosen specialty. It will be in English if your training is exclusively in English (recommended if your English level is between B2–C2). If the chosen training is in a bilingual French-English format (recommended



if your English level is between A1–B1), you will also receive a study guide in French. In addition, you will receive a language exercise book with answer keys.

For your online Level 1 courses in wine and spirits, you will also receive a tasting kit to help you develop a rich and nuanced vocabulary related to wines and spirits. This kit is not available for Level 1 courses in Japanese sake and beer.

For levels 2 and 3 : you will receive an ebook, published by WSET, in the chosen specialty, in English if your training is exclusively in English. If your training is in person, you will receive a printed manual in English. If the chosen training is in a bilingual French-English format, you will also receive a manual, published by WSET, in the chosen specialty, in French. In addition, you will receive a language exercise book with answer keys.

For your online Level 2 and 3 courses in wine and Level 2 in spirits, you will also receive a tasting kit to help you develop a rich and nuanced vocabulary related to wines and spirits. This kit is not available for Level 2 beer courses and Level 3 spirits courses.

What does the LTE test involve ?

The LTE test consists of three online components: Listening & Reading, Speaking, and Writing. These three components assess general English skills and may be scheduled at different times. The total duration is 2 hours and 30 minutes.

Please note that the LTE test cannot be failed; it simply determines your level of English within the chosen specialty.

How can I best prepare for the LTE test ?

The learning materials, the exercises completed throughout the training, as well as access to the international English-language platform, will serve as excellent tools to prepare you for the test.

Is taking the LTE test mandatory ?

If you accessed the training through your CPF: yes, the test is mandatory.



Is taking the LTE test mandatory for each training course ?

If you used your CPF for individual training courses: yes, an LTE test is required for each file.

If you chose a Pack : no, only one test will be required for both courses.

Is the LTE test included in the price of the course ?

If you accessed the training through your CPF: yes, it is included.

Otherwise, no. The LTE test and preparation are offered as an additional option (€200).

Is there a deadline to complete the LTE test ?

Yes, both components (written and oral) must be completed within 2 months of receiving the email with the CLOE test access links. After this period, the account is automatically deactivated. Reactivating a new test costs €200 and will be at your expense (it cannot be covered by your CPF).



CLOE Vs LTE - WHAT IS THE DIFFERENCE ?

Both certifications are language certifications aligned with the six levels of the Common European Framework of Reference for Languages (CEFR), ranging from A2 (elementary) to C2 (proficient). However, they differ in certain aspects, particularly in terms of the language skills assessed and the scope of their recognition.

CLOE is a language certification funded by the CCI. It offers targeted, professionalizing language training and is primarily recognized in France.

LTE, on the other hand, is a more advanced language certification and is internationally recognized. The learning of English is broader and covers a wider range of language skills. This certification is recognized by companies and universities worldwide.

To allow for a deeper command of English, as well as a targeted focus on vocabulary in the fields of wine, spirits, beer, and sake, we offer, for Levels 2 and 3, in addition to in-person training, access to the WSET international platform through our LTE partner.